

## SIGN UP OR RECONTRACT AND TRADE-IN YOUR PHONE EFFORTLESSLY ONLINE!

Skip the queue! Shopping online is easy and quick. Follow this guide for a seamless online shopping experience and get your phone in no time.

### STEP 01



#### Pick your new phone on [shop.singtel.com](https://shop.singtel.com)

Shop from our huge array of brands and models. You can even shop for tablets or lifestyle products!

#### Select the mobile plan that best suit your needs

Pick the best balance of talktime, SMS and data for you.



### STEP 02

### STEP 03

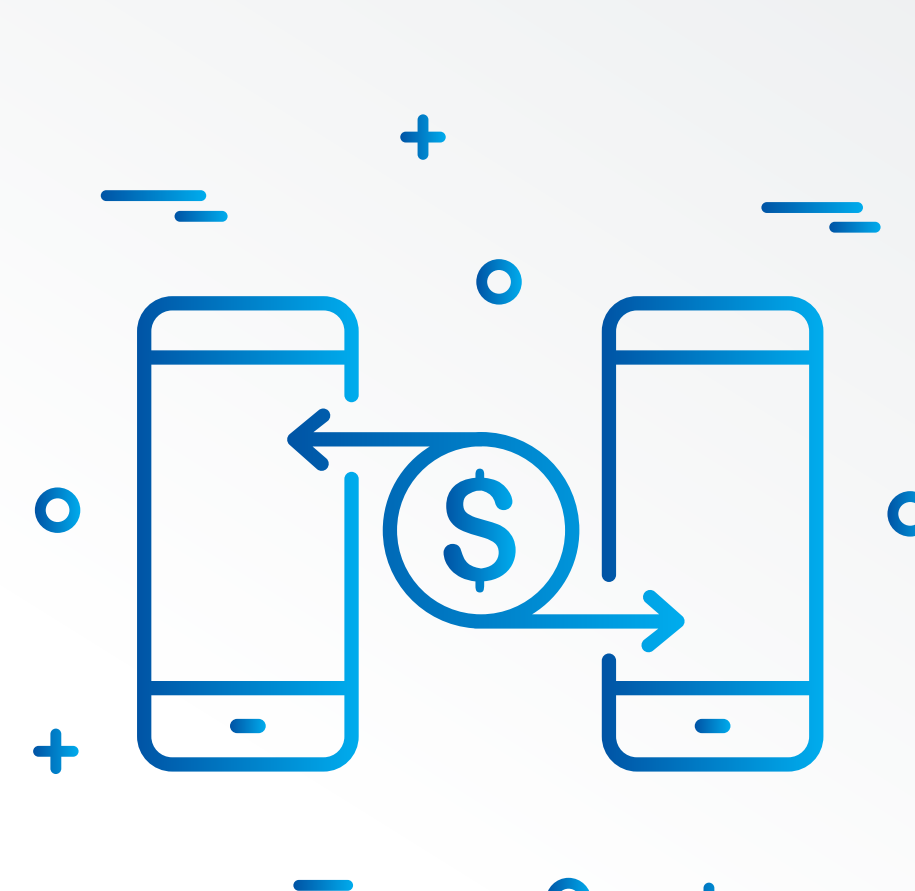


#### Customize your plan and mobile experience

with any of our mobile add-ons such as MobileSwop Unlimited (12/24mth) or Singtel Music and more!

#### Trade in your phone when you sign up and recontract online

Check the expected value of your trade-in device at the Shopping Cart page. Your trade-in value will offset the cost of your new mobile device and any balance cannot be given as cash or used on accessories.



### STEP 04

### STEP 05



#### Check that your device matches the trade-in criteria

To proceed with the trade-in, please ensure that your device meets all the conditions. If the criteria are not met, the trade-in value will be collected as cash payment upon delivery.

#### Trade-In Criteria:

- ✓ Device is in good working condition
- ✓ No cosmetic damage
- ✓ No damage on LCD screen, display is sharp and clear
- ✓ For iPhone/iPad, the iCloud lock (Find My iPhone) must be unlocked.
- ✓ For iPhone 12 and above, battery health must be 85% and above. If it shows "Service", the battery is considered unacceptable.
- ✓ iPhone must not have any non original parts
- ✓ Personal information has been deleted by factory reset
- ✓ Comes with original battery, charger, and accompanying accessories
- ✓ Device is not registered on any applicable stolen or lost property database
- ✓ Working camera

For eligible devices, you can enjoy up to an additional \$200 via a bill rebate when you trade-in your old phone. The amount will be credited to your Singtel bill within 2 billing cycles. Not applicable to phones with only \$10 trade-in value. T&Cs apply

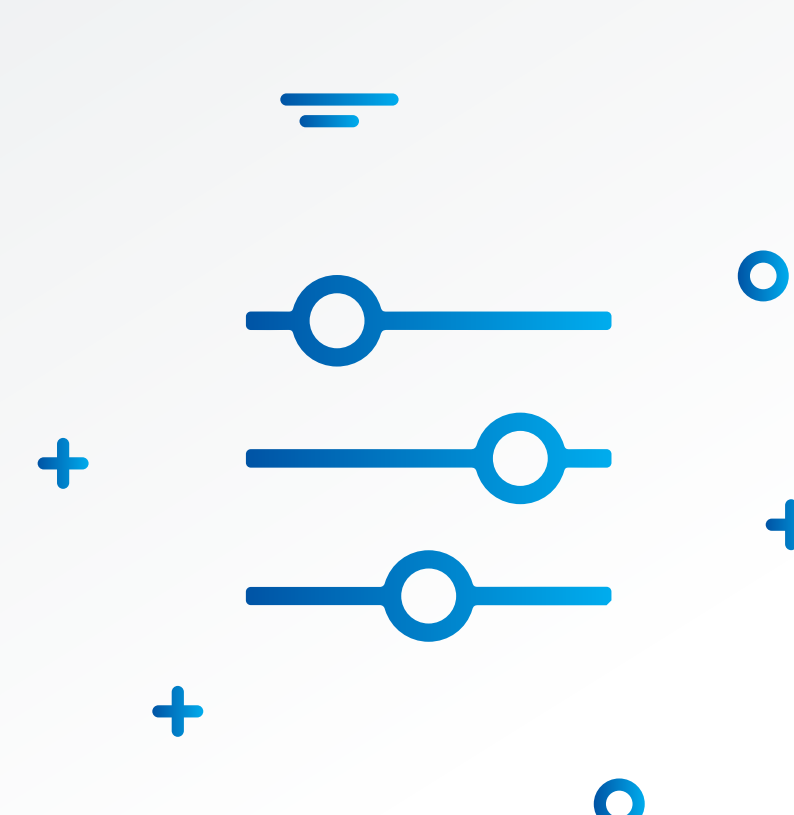
#### Log in with your OnePass

or with NRIC and phone number if you have forgotten your ID/Password.



### STEP 06

### STEP 07



#### Choose your preferred delivery method

You can either choose for home delivery or to collect your device at our Singtel stores or POPStation (only for recontract orders). If you are trading in your device, please select Home Delivery.

#### You are now ready to check out.

Do check that you've completed your online payment and received an order confirmation.



### STEP 08

### STEP 09



#### Hang tight for your device!

Do back up and erase the data from your device that you are trading in prior to the delivery. Hand over your device to our courier who will check its conditions.