

## How to Contact the Whistleblower Hotline

You can contact the hotline by phone (with IDD facility) at the international toll-free number - **8000-WHISTLE (8000 9447853)**. You would need to add an International Access Code (IAC) depending on your location.

Please dial the IAC number, followed by 8000-WHISTLE (8000 9447853). The IAC number for the respective countries are as follows:

Country	Carrier	International Access Code (IAC)
Australia	Optus / Telstra	0011
Canada	Teleglobe	011 (not accessible from mobile phone)
China (North)	CU (CNG)	00 (for landline only)
China (South)	CT	00 (for landline and pre-selected mobile phone)
France	France Telecom	00
Germany	DTAG	00 (for landline only)
Hong Kong	HKTI	001
Israel	Bezeq	014 (for landline and pre-selected mobile phone)
Japan	KDD	010 (for pre-selected phone)
		001010 (for mobile and non-KDD pre-selected phone)
	Softbank	010 (for pre-selected phone)
		0061010 (for non-Softbank landline, mobile and pre-selected phone)
	NTT	010 (for pre-selected phone)
		0033010 (for non-NTT landline and mobile phone)
Malaysia	TM	00 (for landline and mobile phone)
New Zealand	TNZI	00
Philippines	PLDT	00 (not all operators supported)
Singapore	Singtel	001
South Africa	South Africa Telkom	00
South Korea	Dacom	002
	Korea Telecom	001
	ONSE	008 (for landline and mobile phone)
Taiwan	CHT-I	00 (not all operators supported)
Thailand	CAT	001
UK	BT / C&W	00
USA	AT&T / Verizon	011 (for landline only)

If you are calling from a country not listed above, you may consider making an international call to Singapore at +65 68003033. Alternatively, you can contact the Whistleblower Hotline by using this link:

<http://deloittewhistleblowerhotline.tipoffs.asia>

If you have a matter that relates to Singtel's operations in Australia (Optus, Virgin Mobile, NCS Australia), please contact the Australian hotline directly at:

**Tel:** 1-800-500-892

**Email:** [optushotline@pkf.com.au](mailto:optushotline@pkf.com.au)

**Internet:** [www.talkintegrity.com/optus/](http://www.talkintegrity.com/optus/) or [whistleblower.optus.com.au](http://whistleblower.optus.com.au)