Terms & Conditions for 20" Crossing Luggage with UOB Credit Card 'Scan & Redeem' Promotion

1. Promotion

- 1.1. This 20" Crossing Luggage with UOB Credit Card 'Scan & Redeem' Promotion (the "**Promotion**") is only valid from 1 February 2024 to 31 December 2024, both dates inclusive (the "**Promotion Period**").
- 1.2. By participating in this Promotion, you are deemed to have agreed to be bound by the terms and conditions of this Promotion (the "**Terms**").
- 1.3. This Promotion is only open to individuals who are not an existing principal holder of a credit card issued by United Overseas Bank Limited ("**UOB**") in Singapore.
- 1.4. To participate in this Promotion, you must satisfy all of the following conditions:
 - (a) you must not be an existing principal holder of any credit card issued by UOB in Singapore at the time when your Application (as defined below) is approved and you must not have cancelled any credit card issued by UOB in Singapore as a principal cardholder within a period of six (6) months prior to the approval date of your Application;
 - (b) you must duly complete and successfully submit your application for a new UOB Card (as defined below) as a principal cardholder during the Promotion Period via "Scan and Redeem" with MyInfo by following the application instructions displayed on the advertisements for this Promotion at any one of the retail outlets, web portals, electronic or direct mailers and/or social media platforms of Singtel Telecommunications Limited in Singapore during the Promotion Period (the "Application");
 - (c) your Application must be approved by UOB within the Promotion Period; and
 - (d) you must activate your new UOB Card issued pursuant to your Application approved by UOB under this Promotion and successfully charge at least S\$300 worth of Eligible Transactions (as defined below) to your new UOB Card within thirty (30) days from the approval date of your new UOB Card (the "Minimum Spend").
- 1.5. For the purposes of this Promotion:
 - (a) "UOB Card" shall mean any personal Visa, MasterCard, American Express, Union Pay or JCB credit card issued by UOB in Singapore, but does not include any UOB Travel Account cards, UOB Corporate cards, UOB Purchasing cards, UOB Business cards, UOB multicurrency corporate and Private Label cards.
 - (b) "Eligible Transactions" shall mean any retail transactions for the purchase of goods and/or services successfully charged to your new UOB Card and which are posted on UOB's systems but excluding the Excluded Transactions (as defined below).
 - (c) "Excluded Transactions" shall mean:
 - (i) cash advances;
 - (ii) balance and/or fund transfers;
 - (iii) NETS and NETS-related transactions;
 - (iv) monthly instalments under 0% Instalment Payment Plan and SmartPay;
 - (v) any transactions at UOB\$ merchants where UOB\$ are issued (previously known as SMART\$);
 - (vi) any interest, fees and charges (including without limitation, late payment charges or interest charges, annual or monthly fees or charges) imposed by UOB;

- (vii) any credit card transaction that is subsequently cancelled, voided, refunded or reversed for any reason;
- (viii) any transaction made with the following Merchant Category Codes ("MCC"):

MCC	Description	
4829	Wire Transfer / Remittance	
4900	Utilities (with effect from 1 August 2022)	
5199	Nondurable Goods	
5960	Direct Marketing – Insurance Services	
6012	Member Financial Institution – Merchandise and Services	
6050	Quasi Cash – Financial Institutions, Merchandise and Services	
6051	Quasi Cash – Merchant (Non-Financial Institutions – Foreign Currency, Non-	
	Fiat Currency, Cryptocurrency)	
6211	Securities – Brokers and Dealers	
6300	Insurance Sales / Underwrite	
6513	Real Estate Agents & Managers – Rentals	
6529	Quasi Cash – Remote Stored Value Load-Financial Institute Rentals	
6530	Quasi Cash-Remote Stored Value Load – Merchant Rentals	
6534	Quasi Cash – Remote Money Transfers	
6540	Stored Value Card Purchase/Load	
7349	Clean/Maint/Janitorial Serv aka Property Management	
7511	Quasi Cash – Truck Stop Trxns	
7523	Automobile Parking Lots and Garages	
7995	Gambling – Betting, including Lottery Tickets, Casino Gaming Chips, Off-Track	
	Betting, and Wagers at Race Tracks	
8062	Hospitals	
8211	Schools, Elementary and Secondary	
8220	Colleges, Universities, Professional Schools and Junior Colleges	
8241	Schools, Correspondence	
8244	Schools, Business and Secretarial	
8249	Schools, Trade and Vocational	
8299	Schools and Educational Services – Not Elsewhere Classified	
8398	Organizations, Charitable and Social Service	
8661	Religious Organizations	
8651	Political Organizations	
9211	Court Costs including Alimony and Child Support	
9222	Fines	
9223	Bail and Bond Payments	
9311	Tax Payment	
9402	Postal Services – Government Only	
9405	Intra-Government Purchases – Government Only	
9399	Government Services – not elsewhere classified	

(ix) any top-ups or payment of funds to payment service providers or prepaid accounts;

(x) any transaction consisting of/containing the following references:

AXS* Saxo Cap Mkts Pts Ltd



CITYINDEX*	SKR*PLUS500CY LTD
EZ LINK*	SKR*SKRILL.COM
EZ-LINK *	TRANSIT*
EZLINK*	WWW.IGMARKETS.COM.SG
EZLINKS*	WWW.MYEZLINK.COM.SG
FLASHPAY*	WWW.PLUS500.CO.UK
NETSFLASHPAY*	SP Digital* (w.e.f 17 Jun 2021)
MB * MONEYBOOKERS.COM	SP Services* (w.e.f 17 Jun 2021)
OANDA ASIA PAC	AMAZE* TRANSIT* (w.e.f 1 Mar 2022)
OANDAASIAPA	IPAYMY* (w.e.f 1 Aug 2022)
PAYPAL * OANDAASIAPA	RWS-LEVY* (w.e.f 1 Aug 2022)
PLUS500	SMOOVE PAY* (w.e.f 1 Aug 2022)
PLUS500UK LIMITED	SINGPOST-SAM* (w.e.f 1 Aug 2022)
PAYPAL* PLUS500	RazerPay* (w.e.f 1 Aug 2022)
PAYPAL* PLUS500.COM	
PAYPAL * CAPITALROYA	
PAYPAL * BIZCONSULTA	

- (xi) any other transactions which the Bank may exclude from time to time without prior notice to you.
- 1.6. A merchant's registered MCC may not always correspond with its nature of business. The MCCs are assigned by the merchant's acquiring bank. UOB does not determine the merchants' MCC. UOB shall not be liable in any way whatsoever relating to the categorisation of a merchant's MCC.
- 1.7. UOB reserves the right at any time to amend the list of Eligible Transactions and the list of Excluded Transactions in its sole discretion and without any prior notice or giving any reasons.
- 1.8. UOB has the right at its absolute discretion to approve or decline any Application for any reason whatsoever and is neither obliged to give any reason or prior notice on any matter concerning the Application nor be liable to any person.
- 1.9. For the avoidance of doubt:
 - (a) If your Application is submitted via any mode other than that stated in Clause 1.4(b) above, you shall not be eligible to participate in this Promotion.
 - (b) Any Eligible Transactions charged by the supplementary cardholder of a new UOBCard issued pursuant to an Application approved by UOB under this Promotion will not be considered for the purposes of computing the Minimum Spend requirement under this Promotion.
 - (c) All overseas card transactions effected in foreign currencies will be converted into Singapore dollars based on UOB's prevailing exchange rate and the Singapore dollar amount posted on UOB's system will be used for the purposes of computing the Minimum Spend under this Promotion.

2. Gift

- 2.1. If you satisfy all of the conditions in Clause 1.4 above, you are eligible to receive a free 20" Crossing luggage (the "Gift") under this Promotion.
- 2.2. If you are eligible to receive the Gift, you will be notified via SMS based on your Singapore mobile number in UOB's records within three (3) months from your Application approval date (or such other date as UOB may



determine in its sole discretion) (the "**SMS Notification**"). The SMS Notification will set out details on the redemption of the Gift. UOB reserves the right to decline any redemption of the Gift if any one of the requirements set out in the SMS Notification is not met at the time of redemption. No replacement will be issued for a lost, stolen or destroyed SMS Notification.

- 2.3. You are required to follow the instructions set out in the SMS Notification in order to redeem the Gift. UOB shall not be responsible or liable in any way to any person arising from your inability to redeem your Gift from the designated redemption centre ("**Redemption Centre**") specified in the SMS Notification.
- 2.4. The redemption period for the Gift will be stated in your SMS Notification (the "**Redemption Period**"). Strictly no extension of the Redemption Period is allowed. If you do not redeem your Gift during the Redemption Period, your rights to the Gift will be forfeited.
- 2.5. UOB and/or the Redemption Centre shall be entitled to decline the redemption of your Gift if, in its opinion, the SMS Notification displayed on the screen of your mobile device is or appears to be a counterfeit or altered, defaced, damaged, or tampered with (as applicable).
- 2.6. Gifts, which may come in various colours, are on a first-come-first-served basis, whilst stocks last and subject to availability. UOB shall not be required to notify and/or update on the stock availability of the Gift.
- 2.7. You are only entitled to receive one (1) Gift under this Promotion, regardless of the number of UOB Cards you applied for in connection with this Promotion.
- 2.8. The Gift is not exchangeable for cash, credit or kind, in full or in part, and is not replaceable if lost, damaged or stolen. No reservation, refund or exchange of the Gift is allowed.
- 2.9. UOB may substitute the Gift with any item of equivalent or similar value, without prior notice or reason or being liable to any person.
- 2.10. The Gift is supplied by third party merchants and/or suppliers and UOB is not an agent of the merchant and/or supplier of the Gift. Accordingly, UOB makes no warranty or representation as to the quality, value, merchantability or fitness for purpose of the Gift and UOB assumes no liability or responsibility for the acts or omissions of the merchants or defects in the Gift. Any dispute regarding the Gift is to be resolved directly with the merchant and/or supplier of the Gift. UOB shall not be required to assist or act on your behalf in communicating with the merchant and/or supplier of the Gift. For the purposes of this clause, "Gift" includes any products and/or services provided by third party merchants in connection with the use and/or redemption of the Gift.
- 2.11. For the avoidance of doubt:
 - 2.11.1. Your UOB Card account must be active, valid, subsisting and/or in good standing at all times as determined by UOB in its sole discretion. In the event that your UOB Card account is delinquent, voluntarily or involuntarily suspended, cancelled, closed or terminated for any reason whatsoever before your redemption of the Gift, your rights to the Gift redemption shall be forfeited and you shall not be entitled any compensation or payment whatsoever.
 - 2.11.2. UOB may at its discretion forfeit the Gift or, if already awarded, reclaim the Gift at your expense (whether by deducting any of your UOB account(s) or otherwise) without payment, compensation, or having to give any reason whatsoever if your principal UOBCard account applied under this Promotion is closed or terminated within nine (9) months from the date such account was opened. If the monies standing to the credit of your UOB account(s) are insufficient to reimburse UOB, you shall immediately reimburse UOB for the value of the Gift through such means as UOB may determine in its sole discretion.

3. General

- 3.1. The following persons shall not be eligible to participate in the Promotion:
 - (a) individuals whose UOB account(s) is/are voluntarily or involuntarily suspended, cancelled, closed or terminated at any time;
 - (b) individuals whose UOB account(s) is/are not active, valid, subsisting or in good standing or delinquent or unsatisfactorily conducted as may be determined by UOB at its sole discretion;
 - (c) individuals who are mentally unsound, facing legal incapacity or are incapable of handling their affairs, deceased, insolvent, bankrupt or have any legal proceedings (or any threat) of any nature instituted against them; or
 - (d) anyone whom UOB may decide to exclude, at its sole discretion, without any reason or prior notice at any time.
- 3.2. UOB will not be liable or responsible for any injury, loss or damage whatsoever or for any charge, cost or expense of any kind whatsoever suffered or incurred as a result of or in connection with the redemption or usage of any reward under this Promotion or participation in this Promotion. Without limiting the foregoing, UOB will not be liable or responsible for any undelivered, misdirected, corrupted, lost or delayed text, transmission or transaction or any delay or failure in posting any transaction or accessing any of UOB's online banking services or mobile banking services or any third party applications, howsoever caused.
- 3.3. Sending and receiving SMS is dependent on a SMS vendor, an independent telecommunication authority or service provider or such other third party which is engaged by UOB for the Promotion and UOB shall not be responsible or liable for any undelivered, lost or delayed SMS sent and/or received. You shall pay and be solely responsible for all fees and charges imposed by such service providers for the sending and/or receipt of any SMS in connection with the Promotion.
- 3.4. UOB has the absolute right and unfettered discretion to make decisions on all matters relating to or in connection with the Promotion, including but not limited to the determination of whether you have met all the requirements of the Promotion. UOB's decisions shall be final, conclusive and binding and no payment or compensation will be given. UOB shall not be obliged to give any reason or prior notice or enter into any correspondence with any person on any matter or decision relating to the Promotion.
- 3.5. If UOB determines that you are ineligible to participate in this Promotion or to receive any reward under this Promotion, UOB may in its sole discretion forfeit such reward, reclaim the reward or charge to and debit an amount equal to the value of the reward from any of your accounts with UOB without prior notice to you. If the monies standing to the credit of your accounts are insufficient to reimburse UOB, you shall immediately reimburse UOB for the value of the reward through such means as UOB may determine in its sole discretion.
- 3.6. The Terms shall be read in conjunction with the prevailing UOB Cardmember Agreement and any other terms that may be relevant in connection with this Promotion (collectively the "**Standard Terms**"). In the event of any inconsistency between (i) the Terms and the Standard Terms, the Terms shall prevail to the extent of such inconsistency; and (ii) the Terms and any advertising, promotional, publicity, brochure, marketing or other materials relating to or in connection with the Promotion, the Terms shall prevail to the extent that such discrepancy relates to this Promotion.
- 3.7. UOB may, at any time and at its discretion terminate the Promotion and/or amend any of the Terms, and all persons shall be bound by such amendments.
- 3.8. Save for the "S\$10 GrabFood Voucher with UOB Credit Card 'Scan & Redeem' Submission Promotion", this Promotion is not valid with other offers, privileges or promotions.



- 3.9. By participating in this Promotion and in addition to any other consent you have already provided to UOB and any right of UOB under applicable laws, you consent to UOB and the necessary third parties collecting, using and disclosing your information (including your personal data) for the purposes of this Promotion and to contact you, including by voice call or text message.
- 3.10. A person who is not a party to the Terms shall have no rights under the Contracts (Rights of Third Parties) Act 2001 to enforce the Terms.
- 3.11. The Terms shall be governed by the laws of the Republic of Singapore and you shall be deemed to have agreed to submit to the exclusive jurisdiction of the courts of the Republic of Singapore.