



## Singtel Offers and Rewards on yuu

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## Offers

### yuu Member Promotion – Earn up to 11,600 Bonus Points for New Plan Sign-Up

- Promotion is valid from 11 Jan 2025 to 28 Feb 2025.
- Promotion is applicable for Residential customers only.
- Promotion is only applicable for the new sign-up of an eligible plan.
- A customer can earn yuu Points for a new sign-up of the following eligible **Phone Plans** (24 mths):
  - **11,600** yuu Points: M Plan, L Plan, Pro Plan, Family Plan
  - **3,600** yuu Points: XS Plan, S Plan
- A customer can earn yuu Points for a new sign-up of the following eligible **SIM Only Plans**:
  - **3,600** yuu Points: Lite, Core, Plus, Ultra
  - Additionally, for the no-contract SIM Only Plans (Core, Plus, Ultra), a customer can earn an additional **8,000** yuu Points when they stay with the plan (i.e. keep the service active) for 6 months.
  - New sign-ups under the Singtel Tryout eSIM Campaign are not eligible for this yuu Points offer.
- A customer can earn yuu Points for a new sign-up of the following eligible **Broadband Plans** (24 mths):
  - **11,600** yuu Points: Home Priority, Home Priority (Orbi), Home Priority Plus, 5Gbps Enhanced, 10Gbps Enhanced, FibreEverywhere Bundle
  - **3,600** yuu Points: 1Gbps Enhanced, 1Gbps Enhanced Mesh, 1Gbps Plus, 1Gbps Pro Gamer, 1+1Gbps Gamer Bundle, 2Gbps Mesh, 2Gbps Mesh Plus, 2.5Gbps Enhanced Mesh, 3Gbps Enhanced
- A customer can earn yuu Points for a new sign-up of the following eligible **TV Packs** (24 mths & 12 mths):
  - **5,600** yuu Points: Chinese Pack, Malay Pack, Tamil Pack, Hindi Pack, International Pack, Sports Pack, Cricket Pack, Premier Sports Pack
  - yuu Points will only be awarded for one eligible TV pack per TV sign-up. Offer is not stackable for sign-ups of multiple TV packs.
- Promotion is only applicable for yuu Members who:
  - Presented their yuu ID to Singtel staff at point of sign-up, or
  - Completed the sign-up on Singtel Online Shop within the yuu App, or
  - Manually input their yuu ID when signing up on Singtel Online Shop (mobile plans only).
- Sign-up offer points will be issued and credited into a customer's yuu Account after the service starts and as soon as reasonably practicable.
- Tenure-based points for the SIM Only Plans (i.e. points earned for staying for the stipulated number of months with the plan) will be issued and credited into a customer's yuu Account within 30 days of completing 6 months with the plan. If the plan is ceased or terminated before 6 months are complete, the additional 8,000 yuu Points will not be credited.
- No Points will be issued if a customer cancels the plan before the service starts.
- No Points can be retrospectively claimed if a customer forgets to provide their yuu ID at point of sign-up, fails to complete their sign-up online within the yuu App, or inputs an incorrect yuu ID when signing up online.
- Singtel is not liable for the inability of a customer to take advantage of the promotion for any reason.
- Points cannot be exchanged for cash.
- Promotion is not transferrable.
- Singtel may vary this promotion in its discretion.
- Other terms and conditions apply.
- For full Mobile Terms and Conditions, visit [www.singtel.com/mobile-terms-and-conditions](http://www.singtel.com/mobile-terms-and-conditions).
- For full Singtel Broadband Terms and Conditions, visit <https://www.singtel.com/fibre-broadband-terms-and-conditions>.
- For full Singtel TV Terms and Conditions, visit <https://www.singtel.com/personal/products-services/tv/tncs>.
- For full yuu Terms and Conditions, visit <https://yuu.sg/terms-and-conditions>.



Updated as of 1 Feb 2025

### **yuu Member Promotion – Earn 1,000 Bonus Points for New Singtel Red Sign-Up**

- Promotion is valid from 1 Jan 2025 to 28 Feb 2025.
- Promotion is only applicable for a new sign-up of Singtel Red. Existing Red members are not eligible for this promotion.
- Promotion is only applicable for yuu Members who presented their yuu ID to Singtel staff at point of Singtel Red sign-up.
- Points will be issued and credited into a customer's yuu Account after the service starts and as soon as reasonably practicable.
- No Points will be issued if a customer terminates Singtel Red.
- No Points can be retrospectively claimed if a customer forgets to provide their yuu ID at point of sign-up.
- Each Singtel customer is eligible to sign up for only one Red membership, and all users under the same account holder will be able to access and utilise the Red benefits.
- Singtel Red will automatically renew annually unless terminated. An annual fee is applicable upon Red membership renewal, which will be charged to their Singtel bill.
- Singtel is not liable for the inability of a customer to take advantage of the promotion for any reason.
- Points cannot be exchanged for cash.
- Promotion is not transferrable.
- Singtel may vary this promotion in its discretion, and reserve the right to amend the terms and conditions without prior notice.
- For full Singtel Red Terms and Conditions, visit [https://www.singtel.com/content/dam/singtel/personal/my-account/rewards/red-membership/RedMembership\\_TnCs.pdf](https://www.singtel.com/content/dam/singtel/personal/my-account/rewards/red-membership/RedMembership_TnCs.pdf).

### **yuu Member Promotion – Get 50% Off Selected Singtel TV Packs**

- Promotion is valid from 1 Jan 2025 to 28 Feb 2025.
- Promotion is applicable for Residential customers only.
- Promotion is only applicable for the new sign-up of an eligible TV Pack, i.e. the customer must not already be subscribed to this TV Pack.
- A customer can enjoy 50% off a new sign-up of the following eligible **TV Packs** (12 / 24 mths):
  - Chinese Pack, Malay Pack, Tamil Pack, Hindi Pack, International Pack, Sports Pack, Cricket Pack, Premier Sports Pack
- Promotion is only applicable for yuu Members who presented their yuu ID at point of sign-up to Singtel staff at Singtel Shops or Singtel Exclusive Retailers.
- New Singtel TV customers who are signing up for a specified Singtel TV Pack for the first time are eligible for this offer.
- The offer cannot be retrospectively claimed if a customer forgets to provide their yuu ID at point of sign-up.
- Singtel is not liable for the inability of a customer to take advantage of the promotion for any reason.
- Promotion is not transferrable.
- Singtel may vary this promotion in its discretion.
- Other terms and conditions apply.
- For full Singtel TV Terms and Conditions, visit <https://www.singtel.com/personal/products-services/tv/tncs>.
- For full yuu Terms and Conditions, visit <https://yuu.sg/terms-and-conditions>.

## yuu Member Promotion – Samsung Galaxy S25 Series Pre-Order

- Promotion is valid from 23 Jan 2025 (7.00am) to 13 Feb 2025 (11.59pm).
- Promotion is applicable for Residential customers only.
- Promotion is only applicable for the new sign-up of an eligible plan, and pre-order of a Samsung Galaxy S25 Series device.
- Eligible plans under this promotion are as follows:
  - Phone Plans: XS Plan, S Plan, M Plan, L Plan, Pro Plan, Family Plan.
  - SIM Only Plans (on Singtel PayLater): Lite, Core, Plus, Ultra.
- To be eligible for this promotion, yuu Members must complete both of the following:
  - Input the yuu-exclusive promo code when signing up via the Singtel Online Shop,
  - Manually input their yuu ID when signing up on the Singtel Online Shop, or complete the sign-up on the Singtel Online Shop within the yuu App.
- A customer who is eligible for this promotion can enjoy the following benefits:
  - Additional \$180 OFF their new Samsung Galaxy S25 Series device.
  - yuu Points for their new plan sign-up:
    - Phone Plans:
      - M Plan, L Plan, Pro Plan, Family Plan: **17,600** yuu Points.
      - XS Plan, S Plan: **7,600** yuu Points.
    - SIM Only Plans (on Singtel PayLater):
      - Lite, Core, Plus, Ultra: **7,600** yuu Points.
      - Additional **8,000** yuu Points when they stay with their no-contract SIM Only Plan (Core, Plus, Ultra) (i.e. keep the service active) for 6 months.
  - New sign-ups under the Singtel Tryout eSIM Campaign are not eligible for this yuu Points offer.
- Points under this promotion cannot be stacked with other yuu promotions for the same mobile line (e.g., the “Earn up to 11,600 Bonus Points for New Plan Sign-Up” promotion).
- Sign-up offer points will be issued and credited into a customer’s yuu Account within 2 weeks of the service start date. Points may be received in 2 transactions: the first being base points based on the new plan, and the second being accelerator points for the Samsung Galaxy promo.
- Tenure-based points for the SIM Only Plans (i.e. points earned for staying for the stipulated number of months with the plan) will be issued and credited into a customer’s yuu Account within 30 days of completing 6 months with the plan. If the plan is ceased or terminated before 6 months are complete, the additional 8,000 yuu Points will not be credited.
- The promotion cannot be claimed retroactively if the customer fails to complete any of the required actions.
- Points will not be issued if a customer cancels the plan before the service starts.
- Points cannot be retrospectively claimed if a customer forgets to provide their yuu ID at point of sign-up, or inputs an incorrect yuu ID when signing up online.
- Singtel is not liable for the inability of a customer to take advantage of the promotion for any reason.
- Points cannot be exchanged for cash.
- Promotion is not transferrable.
- Singtel may vary this promotion in its discretion.
- Other terms and conditions apply.
- For full Samsung Galaxy S25 Series Pre-Order Terms and Conditions, visit <https://www.singtel.com/content/dam/singtel/eshop/Agreements/Samsung%20S25%20Preorder%20TnCs%20230125.pdf>
- For full Samsung Galaxy S25 Series Pre-Order Frequently Asked Questions, visit <https://www.singtel.com/content/dam/singtel/eshop/Agreements/Singtel-Samsung-Galaxy-S25-Pre-order-FAQs-230125.pdf>
- For full Mobile Terms and Conditions, visit [www.singtel.com/mobile-terms-and-conditions](http://www.singtel.com/mobile-terms-and-conditions).
- For full yuu Terms and Conditions, visit <https://yuu.sg/terms-and-conditions>.

## Rewards

Promos are valid from 1 Jan 2025 to 28 Feb 2025 unless stated otherwise.

### Roaming

**\$5 OFF ReadyRoam Packs:** Exclusively for Singtel Postpaid Mobile customers who redeemed the Reward and received the unique promo code via the yuu App. To enjoy the promotion, customers need to apply their unique promo code via My Singtel App to subscribe any ReadyRoam plan, before the promo code expiry date indicated within the yuu App. Unused or expired promo codes will not be refunded. Promo codes which have been utilised for a one-time purchase of ReadyRoam plan but subsequently cancelled will not be refunded. For full ReadyRoam Terms and Conditions, visit

<https://www.singtel.com/content/dam/singtel/personal/products-services/mobile/roaming/pdf/RoamingTnCs.pdf>.

### Cast Videos

All CAST content, including complimentary channels, provided to customer is subject to change, removal, replacement, or addition from time to time at SingNet's sole discretion. Customer may not request for any changes to the content packs. For CAST through Singtel mobile bill, an eligible residential or CIS Singtel Postpaid mobile number is required for sign up. BRN or GOMO mobile customers may sign up for CAST under credit card option. A compatible device (manufactured and sold separately) is required to access Singtel CAST, more info is available at [www.cast.sg/compatibledevices](http://www.cast.sg/compatibledevices). For full CAST Terms & Conditions, visit

[www.cast.sg/termsandconditions](http://www.cast.sg/termsandconditions).

**Pass on Selected Singtel CAST Packs:** Exclusively for customers who redeemed the Reward and received the unique promo code via the yuu App. To enjoy the promotion, customers need to redeem the subscription to the selected CAST pack using the unique promo code on [www.cast.sg](http://www.cast.sg), before the expiry date indicated within the yuu App. Each promo code can be used only once, unless otherwise specified. Unused or expired promo codes will not be refunded. Pass for Singtel CAST packs do not automatically renew. Applicable CAST packs include:

- Education Plus (30 days)
- Entertainment Plus (30 days)
- HBO Max (30 days)
- iQIYI – Standard (30 days)
- Learning Plus (30 days)
- Lifestyle Plus (30 days)
- Sports Plus (7 days)
- Sports Plus (30 days)
- TVBAnywhere+ (30 days)
- Viu Premium (30 days)

### Devices & Gadgets

Exclusively for customers who redeemed the Reward and received the unique promo code via the yuu App. To enjoy the promotion, customers need to apply their unique promo code upon checkout on [singtel.com/accessories](http://singtel.com/accessories), before the promo code expiry date indicated within the yuu App. This promo code is only valid for purchases from [singtel.com/accessories](http://singtel.com/accessories) in one transaction. This promo code is non-refundable and cannot be exchanged for cash in part or full, and is valid for a single transaction only. Multiple promo codes cannot be combined for use. No minimum purchase is required to use this promo code. All listed merchandises are subject to availability and strictly while stocks last. Expired vouchers cannot be accepted. Singtel and yuu reserve the right to amend the terms and conditions without prior notice. Applicable vouchers include:

- \$20 off Devices & Gadgets
- \$50 off Devices & Gadgets
- \$100 off Devices & Gadgets

## eVoucher

**Singtel Cash Voucher:** Exclusively for customers who redeemed the Reward and received the unique promo code via the yuu App. yuu Cash Voucher Reward must be used to pay an outstanding Singtel bill within 60 days of redemption. yuu Cash voucher for bill payment to Singtel is accepted via Singtel app or via MyAccount.singtel.com. The outstanding Singtel bill amount must be greater than the Cash Voucher value for it to apply. Cash vouchers are strictly non-refundable, and cannot be sold, transferred, or exchanged for cash. Expired vouchers cannot be accepted. Singtel and yuu reserve the right to amend the terms and conditions without prior notice.

## Singtel Red

**\$5 OFF Singtel Red Membership:** Exclusively for customers who redeemed the Reward and received the unique promo code via the yuu App. To enjoy the promotion and sign up for Singtel Red, customers need to enter their unique promo code into the Reward e-form, before the reward expiry date indicated within the yuu App. The discounted annual Red membership fee will be reflected in the customer's next Singtel bill once provisioned. Singtel Red will be provisioned to the customer within 2 weeks of e-form submission. Each Singtel customer is eligible to sign up for only one Singtel Red membership – all users under the same account holder will be able to access and utilise the Red benefits. Existing Red members are not eligible for this Reward. Singtel Red will automatically renew annually unless terminated. An annual fee is applicable upon Red membership renewal, which will be charged to their Singtel bill. Unused or expired promo codes will not be refunded. Promo codes that have been utilised for a Singtel Red sign-up which was subsequently cancelled will not be refunded. Singtel and yuu reserve the right to amend the terms and conditions without prior notice. For full Singtel Red Terms and Conditions, visit <https://www.singtel.com/personal/terms/rewards-terms>.

**Complimentary Singtel Red Membership:** Exclusively for customers who redeemed the Reward and received the unique promo code via the yuu App. To enjoy the promotion and sign up for Singtel Red, customers need to enter their unique promo code into the Reward e-form, before the reward expiry date indicated within the yuu App. The discounted annual Red membership fee will be reflected in the customer's next Singtel bill once provisioned. Singtel Red will be provisioned to the customer within 2 weeks of e-form submission. Each Singtel customer is eligible to sign up for only one Singtel Red membership – all users under the same account holder will be able to access and utilise the Red benefits. Existing Red members are not eligible for this Reward. Singtel Red will automatically renew annually unless terminated. An annual fee is applicable upon Red membership renewal, which will be charged to their Singtel bill. Unused or expired promo codes will not be refunded. Promo codes that have been utilised for a Singtel Red sign-up which was subsequently cancelled will not be refunded. Singtel and yuu reserve the right to amend the terms and conditions without prior notice. For full Singtel Red Terms and Conditions, visit <https://www.singtel.com/personal/terms/rewards-terms>.

## Taste of Red

**Complimentary Taste of Red Access:** Exclusively for customers who redeemed the Reward and received the unique promo code via the yuu App. To enjoy the promotion and sign up for Taste of Red, customers need to enter their unique promo code as their Taste of Red invitation code into the Reward e-form, before the reward expiry date indicated within the yuu App. Existing Red members are not eligible for Taste of Red. Access to Taste of Red is for a fixed duration and limited to a specified period as determined by Singtel. Such period varies based on the invitation code received. Thereafter, there shall be no renewal or extension of Taste of Red access. Unused or expired promo codes will not be refunded. Singtel and yuu reserve the right to amend the terms and conditions without prior notice. For full Taste of Red Terms and Conditions, visit <https://www.singtel.com/personal/my-account/rewards/taste-of-red/tncs>.