FAQs for Wireless@SG

Where are the popular hotspots that I can access the Wireless@SG service?
The popular hotspots include public spaces like MRT stations, public libraries, country clubs, community centres, shopping malls and Hawkers Centers.
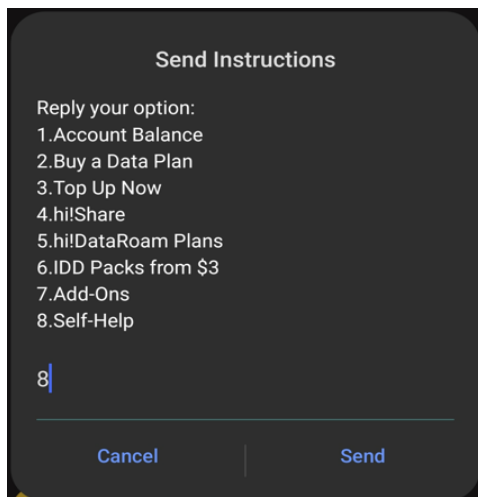
You can find the full list of hotspots here.
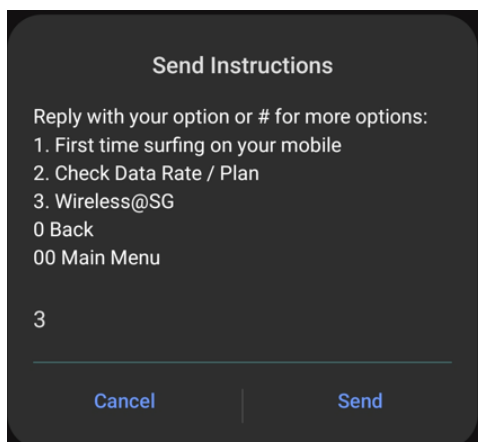
How do I connect to the Wireless@SG network?
You need to download and install the Wireless@SGx app to setup your device or follow the guides for auto connection to the "Wireless@SGx" network. Once the setup is completed, your device will automatically connect to the Wireless@SGx network without the need for re-login.

For Singtel prepaid SIM card users, activate the Wireless@SG service through:

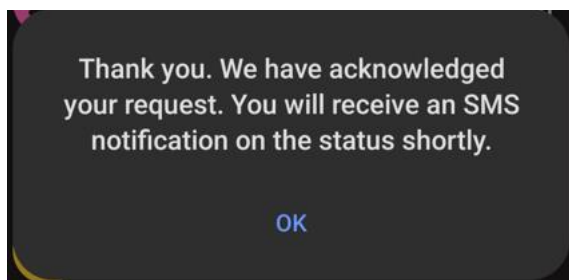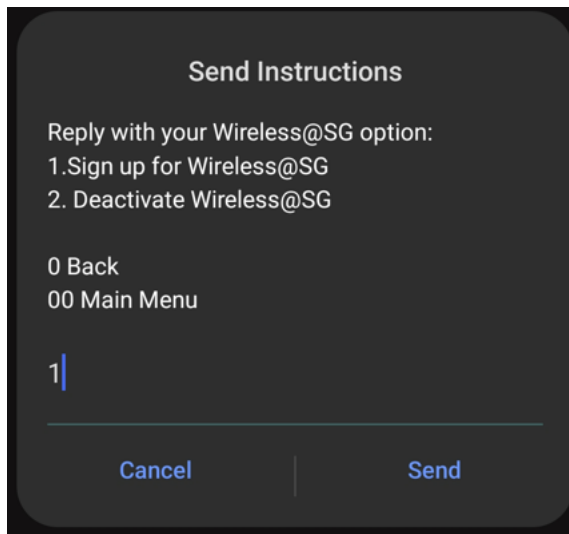Step 1: On your mobile phone, dial *100# and select option 8 from the menu:

Step 2. Select option 3 for Wireless@SG:

Step 3. Select option 1 to Activate Wireless@SG.
Once done, you will then receive a notification:

How much do I pay for Wireless@SG service?
Wireless@SG service is FREE until further notice.

Where can I find more information about the service?
You can find more information at the IMDA's website.