



1. How do I exchange my Singtel Prepaid 3G SIM for a free 4G SIM?

- 1) Simply head to any **Singtel Self-Serve Kiosk** located at the below Singtel Shop locations:

Venue	Date	Operating Hours
Singtel Shop Ang Mo Kio Hub Self-Serve Kiosk 53 Ang Mo Kio Ave 3 #B1-54/55/56/57 Ang Mo Kio Hub (Ang Mo Kio MRT)	Monday-Sunday	11:00am - 9:00pm
Singtel Shop Bugis Junction Self-Serve Kiosk 200 Victoria Street #01-50/50A Parco Bugis Junction (Bugis MRT)	Monday-Sunday	11:00am - 9:00pm
Singtel Shop Causeway Point Self-Serve Kiosk 1 Woodlands Square #03-03/04 Causeway Point (Woodlands MRT)	Monday-Sunday	11:00am - 9:00pm
Singtel Shop Comcentre Self-Serve Kiosk 31B Exeter Road (Somerset MRT Exit A)	Monday-Sunday	10:30am – 7:30pm
Singtel Shop Jurong Point Self-Serve Kiosk 63 Jurong Point West Central 3 #B1-98/99 Jurong Point Shopping Centre (Boon Lay MRT)	Monday-Sunday	11:00am - 9:00pm
Singtel Shop Tampines Mall Self-Serve Kiosk 4 Tampines Central 5 #02-13/14/15 Tampines Mall (Tampines MRT)	Monday-Sunday	11:00am - 9:00pm

- 2) Bring your old 3G SIM card.
3) Present the original identification documents that were registered with your Singtel Prepaid number.