



## Terms & Conditions for Singtel Mobile Roaming 1 Million KrisFlyer Miles Promotion

1. The Singtel Mobile Roaming 1 Million KrisFlyer Miles Promotion (“**Promotion**”) will be available from 1 October 2024 to 31 December 2024, both dates inclusive (“**Eligible Period**”). The Promotion is open to Singtel Mobile Postpaid customers (both residential customers and customers on the Corporate Individual Scheme) who are eligible to purchase Singtel’s roaming services.
2. To qualify for the Promotion, participants need to purchase the ReadyRoam Neighbours 4GB, ReadyRoam Asia, ReadyRoam Worldwide, ReadyRoam Others, UnlimitedRoam Neighbours 14 Days, UnlimitedRoam Asia 14 Days or UnlimitedRoam Worldwide 14 Days plan (“**Eligible ReadyRoam or UnlimitedRoam Plan**”) via the My Singtel app and complete the travels for which they purchased the Eligible ReadyRoam or UnlimitedRoam Plan within the Eligible Period.
3. Ten (10) winners will be chosen at random to win 100,000 KrisFlyer miles (“**Prize**”), totalling to 1 million KrisFlyer miles. Winners must be an active Singtel Mobile subscriber as at the date they are notified that they are a winner (if applicable)] in order to qualify for the prize. Each purchaser of an Eligible ReadyRoam or UnlimitedRoam Plan shall have one (1) chance in the lucky draw, except for purchasers of an Eligible ReadyRoam or UnlimitedRoam Plan who are also subscribers to the M, L, Pro, Family Phone Plan or SIM Only Lite (Seniors plan), Core, Plus, Ultra plan shall have two (2) chances in the lucky draw.
4. The lucky draw will be conducted on 14 January 2025 at Singtel Office, 1 Serangoon North Avenue 5, Singapore 554915. Winners will be notified via a telephone call and email within five (5) working days after the draw date and will have to provide their KrisFlyer account details to Singtel for the purpose of crediting the KrisFlyer miles. The KrisFlyer miles will be credited into the winners’ Krisflyer accounts by 31 January 2025. If the KrisFlyer account details provided are incorrect, Singtel will make up to two (2) attempts to contact the relevant winner(s) to amend the details by 22 January 2025. If the winners are uncontactable or if the KrisFlyer account details are not amended by 22 January 2025, the winners’ prizes may be forfeited and Singtel will be entitled to dispose of the prizes at its sole discretion.
5. The Prizes are not exchangeable for cash and not transferrable to another person. Singtel’s decision is final with respect to all matters relating to the award of the Prizes and shall not be subject to review or appeal by the winners or any third party. Singtel reserves the right to replace any winner subsequently found to be disqualified for any reason, and to amend these terms and conditions of the Promotion from time to time without prior notice and without any liability.
6. This Promotion shall be governed by Singapore law and each participant agrees to submit any claim, dispute or controversy to the non-exclusive jurisdiction of the courts of the Republic of Singapore.
7. Singtel’s General Consumer Terms and Conditions (<https://www.singtel.com/personal/terms/general-consumer-terms>), Postpaid Mobile Terms and Conditions (<https://www.singtel.com/personal/terms/postpaid-mobile-terms>), ReadyRoam and UnlimitedRoam terms and conditions shall apply as applicable.

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Singapore Telecommunications Limited  
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[www.singtel.com](http://www.singtel.com)