# Singtel

## Quick Installation Guide for XGSPON Optical Network Router



## **Technical Specifications**

- Power supply: 12 V DC, 2 A
- Power adapter input: 100 240 V AC, 50 60 Hz
- System power supply: See the nameplate on the device
- Ambient temperature: 0°C to +40°C
- Ambient humidity: 5% 95% RH (non-condensing)
- Weight: < 800 g</p>
- System power consumption: ≤ 24 W

### **Product Overview**

Product	Feature				
	4 Ethernet ports				
XGSPON Optica	1 10G Ethernet port				
Network Router (ONR)	2 POTS ports				
	1 USB 2.0 port				

### 1. What's in the box?





## 2. Suggested Placement of ONR



Do not install XGSPON ONR outdoors or in cabinets which may be exposed to sun and rain.

XGSPON ONR should be vertically placed at an open area, such as on your work desk. Ports at the back of XGSPON ONR should be unobstructed.



## 3. Connecting Cables and Devices to XGSPON ONR





#### Step 1: Follow instructions below to perform fibre patching.



#### **NOTE**

As fibre optic cables are made of glass, please do not bend sharply and ensure the bending diameter is larger than 60 mm.

- Step 2: Connect Cat6a cable (Blue) from the Ethernet port of your device to a LAN port.
- Step 3: Connect phone cable (grey) from your phone to the assigned **TEL** port.
- Step 4: If you have a USB data cable, connect it from the USB port to your **USB** device (optional).
- Step 5: Connect the power adapter to XGSPON ONR's **POWER** port and your home electrical outlet. The **POWER** indicator on the XGSPON ONR should be green.

## 4. Configuring the XGSPON ONR

#### 4.1 Logging in to the webpage for configuration

- Step 1: Connect your PC to the XGSPON ONR through the Ethernet port.
- Step 2: Ensure your PC is in dynamic IP address mode.
- Step 3: Enter http://192.168.1.254 in the address bar of Internet Explorer and press **Enter**. When login window is displayed,
  - Enter the user name (root by default)
  - Enter the password (print in the label)

#### Step 4: Click Login.

#### D NOTE

-Your session will automatically timeout after 5 minutes of inactivity and you will be required to login again.

-Replace your default password with a personal one to avoid unauthorised access.

#### 4.2 Configuring the FTTH ID

- Step 1: Choose Internet (header third tab) > PON Information (on the left pane) > SN (second tab)
- Step 2: Input the **FTTH ID** (Use FTTH ID provided by Singtel).
- Step 3: Click **Apply**. The XGSPON ONR will automatic reboot. For how to verify the service, refer to chapter 5.

Singtel d	urrent Time: 2023-02-23T14:13			F8648P	FastSetting	support	Logout	
Home	One-Click Diagnosis	Internet	Local Network	VolP	Man	agement & I	Diagnosis	
Status	LOID	SN						
WAN								
Security	Page Informati	Page Information						
Parental Controls	This page provides the	This page provides the function of SN parameter(s) configuration.						
DDNS	¥ SN							
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Port Binding	SN	ZTEG00000ad	0					
Dynamic Routing	Register ID	1419						
Multicast								
Port Locating					Apply	Cano	el j	

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## 5. Verifying Successfulness of Connection

- LED indicators on the XGSPON ONR provide status information of each service connection. Each light mode indicates the successfulness of the connection listed in chapter 3 & 4:
  - Fibre connection is up if PON indicator is steady green.
  - Each of these services are functioning normally if LAN/ Internet/IPTV/TEL indicators are steady green.
- If the PON indicator is blinking, check your fibre connection as stated in chapter 3, and FTTH ID configuration in chapter 4.
- See chapter 7 if other indicators display exception occurs.



## 6. Resetting Factory Defaults

#### What does it do?

To reset all the settings except the FTTH ID.

#### How to reset?

Press **Reset** button by using a needle-like object and hold for more than 10 seconds. If LED indicator turns off and on, your ONR has been successfully restored to factory defaults.

## 7. Indicator Description

Indicator	Status	LED Description			
POWER	Steady green	The ONR is powered on.			
	Off	The power supply is cut off.			
	Blinking red	The ONR is upgrading.			
	Steady red	Hardware self-check failed or failed to start.			
	Steady green	Fibre connection is up.			
	Off	Fibre connection is down.			
PON	Blinking twice a second	Fibre connection set up in progress.			
	Steady red	Optical signals are abnormal, please reconnect the fibre port,			
	Steady on	Corresponding voice service is up.			
TEL1-TEL2	Blinking	Voice service is up and the phone is off-hook or ringing.			
	Off	Voice service is down or not available.			
LAN1- LAN4	Steady on	Ethernet connection is in the normal state.			
	Blinking	Data is being transmitted on the Ethernet port.			
	Off	Ethernet connection is not set up.			
10G LAN	Steady on	Ethernet connection is in the normal state.			
	Blinking	Data is being transmitted on the Ethernet port.			
	Off	Ethernet connection is not set up.			
INTERNET	Steady on	Internet service is OK.			
	Blinking	Internet data is being transmitted.			
	Off	Internet service is down.			
	Steady green	IPTV WAN IP address and STB detected OK.			
IPTV	Blinking	No IP address obtained in IPTV interface and STB detected			
	Off	No STB detected.			